

**Health Net Member Appeals and Grievances Department
(Commercial)**

Address and telephone numbers for member appeals for denied services or other grievance correspondence.

PO Box 10348
Van Nuys, CA 91410-0348

1-800-522-0088 for commercial members in Northern California
1-800-638-3889 for commercial members in Southern California

Fax: 1-877-831-6019

**Health Net Medicare Appeals and Grievances Department
(Medicare)**

Although there is a specific post office box for submission of Health Net Medicare member appeals for denied services or other grievance correspondence, Health Net prefers to receive appeals and grievances by fax. This enables Health Net to receive, process and resolve the member's issues quickly in accordance with state and federal timeliness requirements. Member appeal requests must be submitted in writing.

Health Net Medicare Appeals and Grievances Department
PO Box 10344
Van Nuys, CA 91410-0344

1-800-275-4737
Fax: 1-877-713-6189